

**Yes! Please Send Me My
FREE Personalized
Lease Rewards® Card
and/or a Vitamin Catalog**

Please fill out the following information
to receive your FREE card and/or catalog:

Customer's Name:

Name to be Printed on Card:

(Place Address Label Here) or Print Address:

Account Telephone Number:

()

I would like to receive a *Lease Rewards*® card
for big savings on prescription drugs and vision
and hearing care.

Yes No

I would like to receive a Vitamin Catalog with
big savings on vitamins, nutritional supplements
and personal care items.

Yes No

Please cut out this section along the dotted line
and place in the return envelope with your bill.

You will receive your
Lease Rewards®
Program Welcome Kit
within 10 business days.
Please allow up to four
weeks for the vitamin catalog
which will arrive in a large
white envelope.



QLT-125744



Staying in Touch
from Kathy Sullivan



Can you believe we're halfway through the year already? Where does the time go? We've gladly taken out the flag multiple times this spring and summer to demonstrate our love for our country and I'm sure you have as well.

At QLT, we're proud to be Americans and we're proud of the fact that we are 100 percent US-based. From answering the phones at customer service to maintaining a leased phone to processing your payments, everything is done in the good old USA. Not only that, we employ Americans who have the same high standards for quality that we embody. We believe that our customers deserve the very best we have to offer and we are committed to delivering that with every interaction you have with us or our products.

Each year at this time at QLT, we reflect upon all that we are grateful for and proud to offer. And we renew our pledge of allegiance to you, our customers, to always provide quality products and convenient and exceptional service. Remember, your leased product(s) is completely covered by all the Lease Service Benefits.

Take advantage of our popular and FREE *Lease Rewards*® card available to you just for being a valued customer and you can save on Prescription drugs and Vitamins as well as Vision care and Hearing care. Getting started is just a phone call away at 1 (888) 831-4311 or by signing up with the attached form in this issue of *Lease News & Views*. Get your free card today and start saving!

We are so grateful to all of our wonderful customers across this great country and we look forward to continuing to provide you with the absolute best quality, care and convenience. We hope you are enjoying the summer.

Sincerely,

Kathy Sullivan, CEO

Drop us a line with any questions or comments. We would love to hear from you!

Laurie Bahnatka
QLT Consumer Lease Services
3 Wing Drive, Suite 100
Cedar Knolls, NJ 07927
Or, if you prefer, you may email Laurie at info@qltcls.com.



Pride in the American Standard of Quality



QLT is a big believer in keeping our services in the good old USA. And we have strict guidelines for delivering quality products. This is reflected in the care and attention we give to all of our services and products we offer you. We are proud of the fact that QLT services are 100 percent US-based. We serve you from facilities located in the USA and we employ Americans who have the same standards for quality as we do.

Our corporate headquarters are in New Jersey, known as the Garden State, and if you get a chance this summer, you should check out our gardens or at the very least, gardens near you. Our Lease Customer Helpline and our Repair and Distribution Center are in the great state of Pennsylvania, a state rich in America's early history with the aptly-named slogan, "America Starts Here." Finally, our bills are produced in New Jersey and Arizona and your payments are processed in Arizona, home to one of our nation's greatest national treasures—the Grand Canyon.

If you have the opportunity, try to get out and explore this great country this summer. There's so much to see and do. We hope you take advantage of all this sunny season has to offer.

Frequently Asked Questions about Lease Benefits

Q. I just spilled water all over my phone and am afraid to use it. What should I do?

A. With our Unconditional Replacement Policy, you can exchange your leased telephone for any reason at any time. Did your dog chew on the cord? Would you like a fresher phone? Are the buttons sticking? No matter the reason, or even if it's for no reason at all, call us and we will be happy to replace your leased phone.

Q. I just painted and would like a different color phone. Can I exchange the one I have?

A. With our Flexible Lease Options, you can exchange your leased phone for a different color, a different style or a model with more or fewer features.*

Q. How do I exchange a leased telephone?

A. Changing a leased phone is easy when you lease a telephone with us. With our Standard Next Business Day Delivery Service,* simply call the Lease Customer Helpline at **1 (800) 555-8111** and place an order with us by 6 pm ET (Monday through Friday) and we will deliver the product to your home or office the next business day—at no additional charge.

Q. My long cord on my leased telephone is worn out. What can I do about it?

A. One of the benefits of leasing from QLT Consumer Lease Services is that you may replace accessories for the leased product—even long cords—at no additional charge! We will also replace cordless batteries, antennas, standard batteries, and answering machine tapes for the leased products. Ordering is easy! Just call our Lease Customer Helpline and we'll make arrangements to send the accessories to your home or office—at no additional charge.

Q. Is there a way to make a lease payment without mailing it in?

A. Yes. We have a couple of options for you. You can call our Lease Customer Helpline and make a one-time payment over the phone by debiting it to your checking account or charging it to your credit card. Or, if you prefer something on a regular basis, our Automatic Lease Payment Plan is a convenient plan that debits your checking account or charges your credit card account automatically. Just call us at **1 (800) 555-8111** and request an application.

*Some products (party line, hardwired, one-button telephones and ancillary products) may require special arrangements for replacement, repair or relocation. Arrangements can be made by calling our Lease Customer Helpline.

+ A model change may result in a rate change.

Enjoy the Convenience of the FREE Lease Rewards® Card!

We're honored to be your partner both in staying in touch with family and friends and your partner in good health. That's why we're proud to offer you our **FREE Lease Rewards®** card just for being a valued customer. This worthwhile program will help you look and feel your best all year long. The *Lease Rewards®* card is accepted at large and small retailers across the country, including the national stores listed below.

Vitamins, Supplements & Personal Care Items:

Save 20% to 60%

Available via mail order. Request your catalog using the form on the reverse side.

Pharmacies:

Save 20% to 60%

Publix CVS Target.
Plus More

Vision Care Centers:

Save 20% to 60%

PEARLE VISION JCPenney Sears
Plus More

Hearing:

Save 10% to 20%

Hear USA Participating Providers. Call us for locations closest to you.

THREE EASY ways to get the card:

- 1 CALL TOLL-FREE **1 (888) 831- 4311** Monday - Friday, 8 am - 8 pm ET
- 2 Visit our web site at **www.qltcls.com** and click on the *Lease Rewards®* link on the left side bar
- 3 Or simply fill out the request form on the reverse side of this page and mail it in with your bill payment

* *Lease Rewards®* Program Services are provided by Coverdell & Company, Inc. *Lease Rewards®* and Save Money, Not Points! SM are service marks of QLT Consumer Lease Services, Inc. The *Lease Rewards®* Program is not insurance, is not associated with Medicare and cannot be combined with any insurance, prescription plan or other discount or promotional offers. QLT Consumer Lease Services, Inc. makes no representations, warranties or guarantees as to the quality of the Coverdell service offers, and has no involvement in the design, manufacturing or provisioning of such offers.

Fun Facts About the American Flag

- It takes 13 folds to properly fold an American flag—the number of the original American colonies.
- The colors of the flag have significance. Red is for bravery, white is for purity and blue is a color associated with justice.

- Even though Betsy Ross is known for sewing the flag, there's actually no proof that she was the first to work on the flag.
- There are six American flags on the moon's surface. They were planted there by Apollo 11, 12, 14, 15, 16, and 17.
- Robert Heft, an 18-year-old student, designed the flag we use today. He originally received a B- but after Congress chose his design, his grade was changed to an A.

Sources: factsbarn.com