

## Yes! Please Send Me My **FREE** Personalized *Lease Rewards*® Card and/or a Vitamin Catalog

Please fill out the following information  
to receive your FREE card and/or catalog:

Customer's Name:

Name to be Printed on Card:

(Place Address Label Here) or Print Address:

Account Telephone Number:

(       )

I would like to receive a *Lease Rewards*® card  
for big savings on prescription drugs and vision  
and hearing care.

Yes       No

I would like to receive a Vitamin Catalog with  
big savings on vitamins, nutritional supplements  
and personal care items.

Yes       No

Please cut out this section along the dotted line  
and place in the return envelope with your bill.

You will receive your *Lease Rewards*® Program Welcome  
Kit within 10 business  
days. Please allow up to  
four weeks for the Vitamin  
Catalog which will arrive in a  
large white envelope.



# LEASE

News & Views  
Spring 2016

## Keeping in Touch



Look inside  
for disaster  
preparedness  
tips!

QLT-128834



## Staying in Touch

from Kathy Sullivan



We're well into the New Year and I'm happy to be able to talk to you once again about QLT Consumer Lease Services. As you know, we pride ourselves on being able to help you stay in touch with your loved ones. We do this by providing you with quality leased telephones and accessories with convenient and fast replacement services to make sure your leased phones work to your satisfaction so that you never miss a call or a message from friends and family.

In the year 2016, there are many ways to stay connected. Your home phone is no longer the only way. People have mobile phones, tablets and more. But those are susceptible to disruptions by the weather. A traditional landline is something you can count on. In fact, when reading disaster preparedness materials, many say that you should make sure to still have a landline in your home. That is one reason why QLT has always been, and continues to be, pleased to offer you a variety of different types of quality phones to use on your landline, not to mention cordless phones, answering machines and special feature telephones.

Nobody wants to go through a disaster, but that doesn't mean we shouldn't prepare for one, just in case. That's why we've included some safety tips for your reference. We've also included a Word Search with some items you should have on hand.

We recognize that the world is changing at a rapid pace. But it's comforting to know that you can still count on your leased phone for easy use, amazing sound quality and the all important dependability. If you decide you want to change your leased phone or get a phone with different features, your replacement will be delivered the next business day, if the order is placed by 6pm ET Monday through Friday.

Even though our main business is leasing phones, we're also your partner in good health. Just by being a Consumer Lease Services customer, you can take advantage of our popular and FREE *Lease Rewards*® card. You can save on Vision care, Hearing care, Prescription drugs and Vitamins!

Sincerely,

Kathy Sullivan, CEO  
QLT CLS

*"I appreciate you all. I appreciate the courtesy, care and respect you have for your customers and I appreciate the telephone exchange repair service. I have asked you for several replacement phones and two long cords and you just sent them to me and didn't ask, 'What the heck are you doing?' QLT has never made me feel like I want to drop you. Thank you to QLT and its employees." —Mrs. Gabbard*

**Drop us a line with any questions or comments. We would love to hear from you!**

Laurie Bahnatka  
QLT Consumer Lease Services  
3 Wing Drive, Suite 100  
Cedar Knolls, NJ 07927  
Or, if you prefer, you may email Laurie at [info@qltcls.com](mailto:info@qltcls.com).

## Disaster Preparedness Word Search



### Things to Have on Hand

- |            |               |
|------------|---------------|
| Flashlight | Blanket       |
| Water      | Duct Tape     |
| Batteries  | First Aid Kit |
| Food       | Medicine      |
| Radio      | Can Opener    |

F S W R B T K R M B F N  
 L V E N E Y L R J I Q E  
 A M R I K N N V R M P V  
 S R E N R P E S R A B W  
 H T Z D L E T P T Y A D  
 L N E T I A T T O T P G  
 I O M K I C C T E N T B  
 G Q I D N U I R A M A J  
 H F K D D A Q N V B Y C  
 T I O L A D L G E B B V  
 T M T O N R N B M R N Y  
 Z P P M D J T V Z G D B

## Staying Connected with Loved Ones and Friends

QLT Consumer Lease Services takes our role in helping you stay in touch with friends and family very seriously. That's why we provide you with quality phones, exceptional service and peace of mind that allow you to stay connected to your loved ones easily. While talking in person might be the preferred way to catch up on what's new, many times, that is just not feasible, particularly if our family members live in different parts of the country.

QLT phones are designed, built and reconditioned to our high quality standards. Our product line includes classic phones featuring nostalgic styles and real bell sounds, as well as the latest equipment, such as Cordless Telephones, Speakerphones, Caller ID and so much more. And the sound quality of all of these phones is so exceptional, you'd think the person you are talking to was across the street and not across the country.

How do we manage to provide such high quality products? Our **Classic** phones are built with solid construction in designs that stand the test of time. Our **Signature Series** phones include all of the durability and style of the

Classic phones, yet with added features for your convenience. All Classic and Signature phones include real bell ringers which are easier to hear than other types of ringers so you will never miss an important call. Other practical features include adjustable handset volume. And to complement the decor of your home, we offer these phones in a variety of colors.



When you lease a phone or accessory from us, you will be able to stay in touch effortlessly, as long as your phone service works. And with our Unconditional Replacement and Exchange Policies and **Standard Next Business Day**

services, if a problem should arise, you'll receive your replacement phone the following business day at no additional cost to you\*. Just make sure you call **1 (800) 555-8111** and place your order by 6pm ET Monday through Friday and a replacement product or additional product will be in your hands the very next business day\*—at no additional cost! We will also include a postage paid mailing label to make it easy to return the existing product.



## Being Prepared in Case of an Emergency

1. In the event that you need to evacuate your home, identify at least two ways to escape each room.
2. Designate someone as your family's emergency contact who doesn't live in your house or community. In the event of a local emergency, it might be easier to call long distance. Make sure everyone in the family has that person's contact information so that they can reach them.



3. Have at least one traditional landline phone in your home in case cell towers are knocked out, are not working or are overloaded.
4. Conduct fire drills at least twice a year and review the plan.
5. Keep sufficient supplies in an emergency supply kit to take with you in the event that you need to evacuate.

Source: <http://dmh.mo.gov/docs/diroffice/disaster/30tips.pdf>

## Free Health Discounts for Being a Customer

We are pleased to be able to offer you an added bonus for being a valued QLT Consumer Lease Services customer. With your **FREE Lease Rewards®** card, you can receive discounts on Vision care, Hearing care, Vitamins and Prescription drugs! Just by being a valued customer you automatically qualify for the **FREE** card. The **Lease Rewards®** card is accepted at large and small retailers across the country, including the national stores listed below.

### Pharmacies:

Save 20% to 60%

Walgreens CVS Target  
 Plus More

### Vision Care Centers:

Save 10% to 60%

PEARLE VISION JCPenney Sears  
 Plus More

### Hearing:

Save 17% to 40%

Hear USA Participating Providers.  
 Call for locations closest to you.

### Vitamins, Supplements & Personal Care Items:

Save 25% to 50%

Available via mail order. Request your catalog using the form on the reverse side.

### THREE EASY ways to get the card:

- 1 CALL TOLL-FREE **1 (888) 831- 4311** Monday - Friday, 9 am - 7 pm ET
- 2 Visit our web site at [www.qltcls.com](http://www.qltcls.com) and click on the **Lease Rewards®** link on the left side bar
- 3 Or simply fill out the request form on the reverse side of this page and mail it in with your bill payment



\* **Lease Rewards®** Program Services are provided by Coverdell & Company, Inc. **Lease Rewards®** and **Save Money, Not Points!™** are service marks of QLT Consumer Lease Services, Inc. The **Lease Rewards®** Program is not insurance, is not associated with Medicare and cannot be combined with any insurance, prescription plan or other discount or promotional offers. QLT Consumer Lease Services, Inc. makes no representations, warranties or guarantees as to the quality of the Coverdell service offers, and has no involvement in the design, manufacturing or provisioning of such offers.

\*Some products (party line, hardwired, one-button telephones and ancillary products) may require special arrangements for replacement, repair or relocation. Arrangements can be made by calling our Lease Customer Helpline.

\*A model change may result in a rate change.